

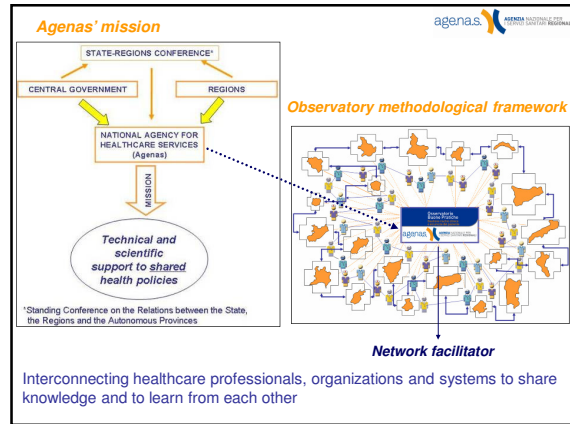



“A knowledge base for the diffusion of quality and safety good practices in healthcare: the experience of the Italian Agency for Healthcare Regional Services (Agenas)”

Labella B., Caracci G., Tozzi Q., Moirano F., et al


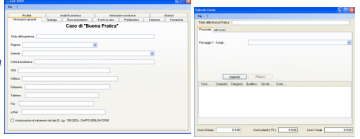
Giovanni Caracci, MD

Dublin, October 13th 2009

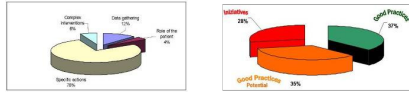





Step 1: Identification and collection: annual call for good practices


2008 application form 
 2009 application forms 

Step 2: Classification of good practices and creation of the knowledge base




Step 3: Exploitation and continuous update of the knowledge base





RESULTS

Call for good practices 2008

Electronic booklet (titles and contacts) 

394 experiences

about 15.000 downloaded

19/21 Regions **108** healthcare organizations

Web-based archive → http://www.agenas.it/buone_pratiche/obp.htm

The 2009 call just closed. The data collected (over 300 experiences) are currently under elaboration